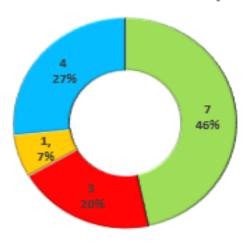


# Performance Measures

# Appendix 3 - Housing & Community Safety Performance Measures Quarter 3 (1st April - 31st December) - 2023/24

#### Performance Measures Summary



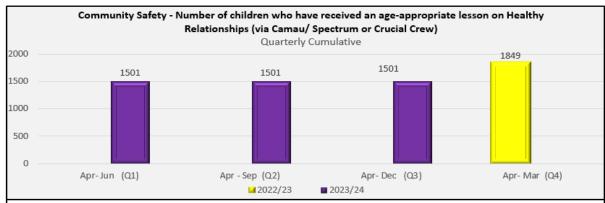
Performance Key BRAG (Blue, Red, Amber, Green)

Not suitable for comparison 52 or more below target or previous years performance Within 5% of target or previous years performance

On target / Achieved direction of travel

# Well Being Objective 1 - Best Start In Life

1.



Responsible Officer - Chele Howard

#### On target / Achieved direction of travel

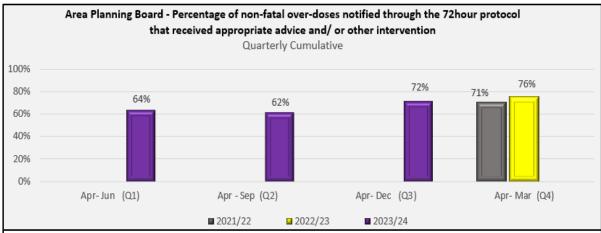
#### **Performance Comments**

Community Safetys annual Crucial Crew event took place during Q1. 1501 pupils attended various safety related workshops during their time at the event. The Healthy Relationship workshop was delivered in partnership between 3 of our local specialist providers; Thrive Women's Aid, Calan DVS and Stori (formerly Hafan Cymru). During Q2 there was no lesson delivery due to the summer holidays and return to new school years.

During Q3 and Q4, Camau Training and Stori's Spectrum project will deliver age appropriate Healthy Relationship Lessons in school settings across the borough. Their figures are provided at end of year. We are on track to exceed last years total.

# Well Being Objective 2 - All communities are thriving and sustainable

2.

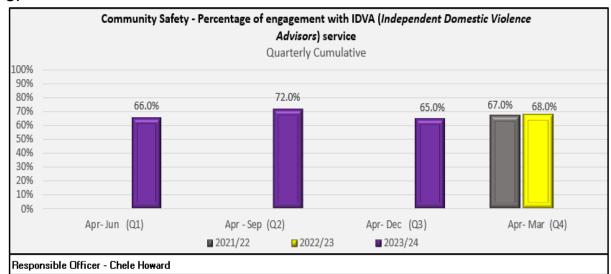


Responsible Officer - Chele Howard

#### 5% or more below target or previous years performance

#### **Performance Comments**

There are currently 13 cases outstanding and awaiting interventions. There were a number of non fatal notifications where there was a delay in submissions from Emergency Department at Morriston Hospital. This was due to the pressure on staff leading up to Christmas and New Years Eve.

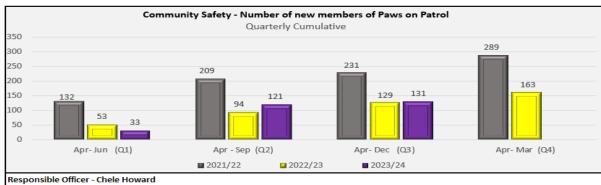


#### On target / Achieved direction of travel

#### **Performance Comments**

Engagement was lower in Q3 possibly due to the impact of Christmas leave affecting December data, however overall engagement rates of 65% remain within the expected range.

4.



#### On target / Achieved direction of travel

#### Performance Comments

10 New members joined the scheme during Q3. This quarter is typically a quieter period for the scheme, during the winter months.

The scheme has attended team events; such as 'A Safer Ystalyfera' in October which was well attended. At this event the new Respect the Lead campaign about responsible dog ownership was also promoted.

Some outdoor engagement events where the scheme is promoted were unfortunately poorly attended due to last minute weather warnings in place.

However, a few new members joined the scheme online throughout November/December, which proves the worth of us expanding the scheme to include digital options. Our overall total of new members so far this years stands at; 131.

Total members to the scheme now stands as 1,557. We continue to use the scheme as a means to encourage dog walkers in our communities to be our eyes and ears in their local area, to report the issues they see. Our quarterly members newsletter is used to promote key safety messages and crime prevention campaigns.



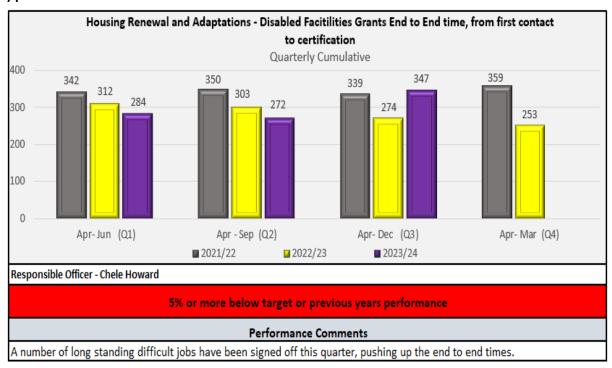
There have been no new referrals for Channel Panel. One individual has been referred for the information gathering stage but this is still on going.

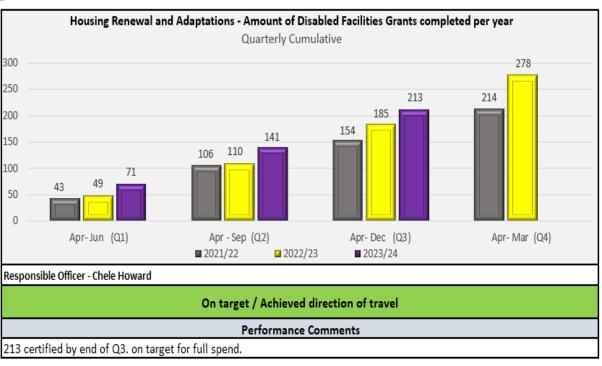
# 6.

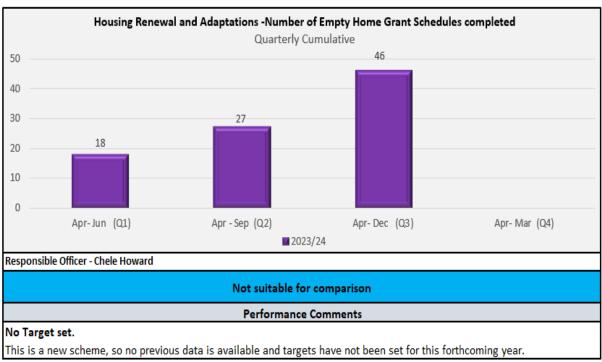


There are 6 young people currently on Stage 2 of the ASB warning process. All of the young people are known to each other and are part of the same circle. They are all engaging with the Youth Justice Service. This engagement is voluntary on the young person's part, and it can be quite difficult to get them to work with support services. Cases are monitored by the Community Safety Team at monthly Case Management meetings.

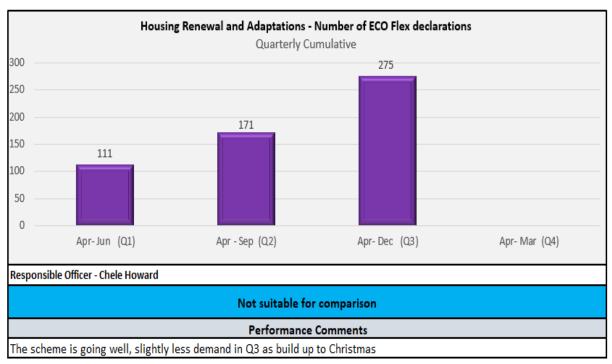
We only use the ASB process for young people, as the Safer NPT Partnership would use other ASB powers for adults.

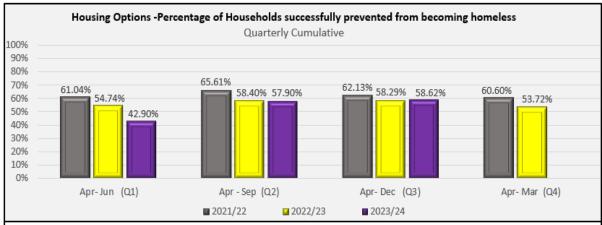






#### 10.





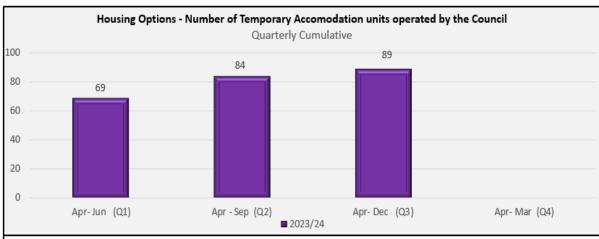
Responsible Officer - Chele Howard

#### Within 5% of target or previous years performance

#### **Performance Comments**

Target remains at 60%. Successful prevention continues to be difficult due to many landlords leaving the market and will not therefore work with the LA to negotiate families remaining in their accommodation. However, stats show that this is now starting to even out. It is therefore likely that moving forward prevention work will be able to be carried out and will see an increase over the target.

### 12.

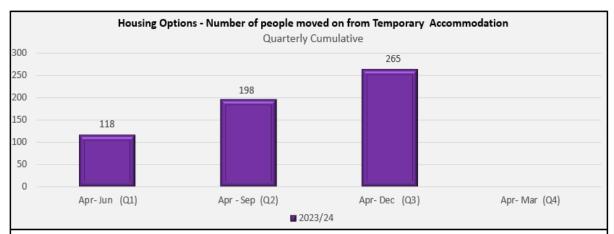


Responsible Officer - Chele Howard

#### On target / Achieved direction of travel

#### **Performance Comments**

The service continues to work with RSL (Registered Social Landlord) partners to increase Temporary Accomodation provision. Numbers have slowed recently as there is a finite stock so availability is reducing. However the increase has meant that the number of families in hotels has been reduced significantly with no family needing to reside in a hotel over the xmas period.



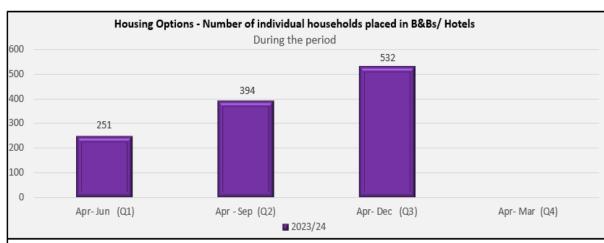
Responsible Officer - Chele Howard

#### On target / Achieved direction of travel

#### **Performance Comments**

Work is continuing with RSL (Registered Social Landlord) partners to increase the allocations to homeless households. This work will be long term but there are already processes in place to maximise the move on for families which involves more indepth case management and conversations with RSL's to consider direct lets and not always waiting for families to bid for properties

# 14.

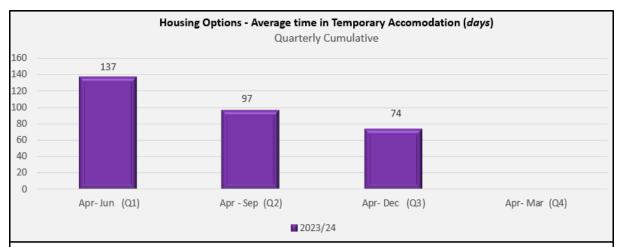


Responsible Officer - Chele Howard

#### Not suitable for comparison

#### **Performance Comments**

It is the intention to reduce the use of B&B/hotels over time with the need eventually being for emergencies only. Currently the number of placements is static but this is due to the ongoing work of implementing the RRH (Rapid re-housing) plan and new structure which will enable the servcie to focus on alternatives and reducing the use of B&B's as a result.



Responsible Officer - Chele Howard

#### On target / Achieved direction of travel

#### **Performance Comments**

The service continues to work with clients to ensure their stay in temporary accomodation is as short as it feasible for their circumstances. Work is also continuing on implmenting the Rapid Rehousing plan which, as reported in previous quarters, will increase stock to enable move on from temporary accomodation to occur in a shorter time period.